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**Date:** February 26, 2009

**ePerformax Ranked Among World's Top 100 BPOs**

Philippine call center and BPO ePerformax today announced it has been ranked as a Rising Star among the world's top BPOs as part of the Global Outsourcing 100, in a selection process managed by the International Association of Outsourcing Professionals (IAOP).

This year's Global Outsourcing 100 was announced February 16 at the 2009 Outsourcing World Summit held in La Costa, California and the rankings will be published in a special advertising feature produced by IAOP in the May 4 issue of FORTUNE® magazine.

Teresa Hartsaw, president and CEO of ePerformax said the company is excited about being named a Rising Star in the Global Outsourcing 100 by the IAOP. "I have always been proud of the ePerformax team, but we regard our inclusion in the Global Outsourcing 100 as positive proof of not only our standing in the industry, but also the satisfaction that our Fortune 500 partners have with the level of customer service and quality that we provide to their customers."

IAOP applies a rigorous selection process by a panel of independent experts, who evaluate each company's capacity to deliver global outsourcing services and rank the companies' overall capabilities and quality following a rigorously judged application process that examines multiple criteria. Final rankings are determined on a weighted average on demonstrated competencies, size and growth, management capabilities and customer references.

IAOP's Jagdish Dalal, Managing Director at the IAOP and chairman of the judges' panel said that each year the competition gets tougher as the outsourcing business continue to grow and mature. "This year the judges evaluated the most diverse set of applicants we've ever had, with ongoing strong interest from Asia-Pacific and Europe. Getting named to The Global Outsourcing 100 is a great recognition, particularly given the strong competition, and these companies should be proud of achieving excellence in the field."

**About ePerformax**

For seven years ePerformax Contact Centers & BPO has been building strategic partnerships in the Philippines with Fortune 500 companies that require English speaking inbound customer service, email and chat services, sales support and back office processing services to deliver superior results in a very cost effective manner. The

company is PCI certified and employs a Six Sigma approach to its practices for process and people management along with a highly-experienced U.S. and Filipino management team that enable it to achieve exceptional performance results. ePerformax has two locations in the Philippines and will have a combined 3500 seats by the end of 2009. To learn more visit [www.eperformax.com](http://www.eperformax.com)

**About IAOP**

The International Association of Outsourcing Professionals™ (IAOP™) is the global, standard-setting organization and advocate for the outsourcing profession. With 40,000 customer, advisor and provider members worldwide, IAOP helps companies increase their outsourcing success rate, improve their outsourcing ROI, and expand the [opportunities for outsourcing across their businesses](http://www.iaop.org). To learn more visit [www.iaop.org](http://www.iaop.org).

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