



Xtreme Quality. Xceptional Performance. Xtraordinary Results.

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ePerformax International Receives 5th Consecutive 2007 MVP Quality Award

Manila, Philippines (January 14, 2008) – ePerformax International, a Philippines-based contact center and BPO company, has been named a recipient of a 2007 MVP Quality Award from Technology Marketing Corporation's *Customer Inter@ction Solutions*[®] magazine, the leading publication in CRM, call centers and teleservices since 1982.

"We've won an MVP Quality Award every one of the past five years we have been operating in the Philippines. Our proprietary Six Sigma-based approach to maximizing performance quality and our extensive training program for agents and management alike, has enabled us to attain the highest levels of quality and customer satisfaction for our base of Fortune 500 clients," said Teresa Hartsaw, President and CEO. "The MVP Quality Award recognizes our commitment to the highest levels of performance and acknowledges the Philippines as global leader for the highest quality contact center and BPO services in this very competitive industry."

"ePerformax has proven excellence in taking and improving quality measures. They have impressed our editors at *Customer Inter@ction Solutions* with their ability to build a feeling of community within their company, while providing the best service they can give to their clients," said Nadji Tehrani, Executive Group Publisher and Editor in Chief of *Customer Inter@ction Solutions*. "ePerformax has demonstrated a true commitment to high ethical standards, stringent policies and challenging goals."

About ePerformax International

ePerformax is a dynamic and growing Filipino company that provides services to Fortune 500 companies who value the company's ability to deliver best in class BPO

ePerformax Contact Centers

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and contact center services. The company employs Six Sigma-based best practices for process and people management, TESDA Certified training programs, US and AIM trained executives, and a highly experienced management team that enable it to achieve extraordinary performance results.

About TMC

Technology Marketing Corporation (TMC) publishes [*Customer Interaction Solutions*](#), [*INTERNET TELEPHONY*](#), [*Unified Communications*](#), and [*IMS Magazine*](#). TMCnet, TMC's Web site, is the leading source of news and articles for the communications and technology industries. For more information about TMC, visit www.tmcnet.com.

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